



## SOCIAL RESPONSIBILITY POLICY

The /licensee advises the District Licensing Committee that the following steps will be taken to minimise the harm from alcohol:

### **Training**

We are a small team, and we are experienced in the Sale and Supply of Alcohol Act 2012, and the service of alcohol to our community.

Staff are trained by a qualified and experienced duty manager, and the experienced owner/operators of the company.

### **Minors**

Our premises is a remote seller (internet sales, phone orders etc) and under the Act this means we have age gate tick boxes on entry to our website, prior to purchase.

If we are in any doubt as to a person's age, we will ask for identification. Approved IDs are - **NZ drivers' licence, a HNZ 18+ or Kiwi Access card or a current passport.**

If a customer is not able to provide one of the accepted forms of identification that can be closely inspected for authenticity, the person will not be able to complete the purchase of wine.

### **Intoxication**

Our delivery company is trained through their in-house policy on detecting intoxication and they will not deliver to anyone displaying signs of intoxication.

### **Managers**

We have one qualified duty manager.

### **Promotions**

There are rarely promotions on the sale of alcohol, however we will ensure that promotions do not encourage rapid or excessive alcohol consumption & do not breach the promotion guidelines as written by the NZ Health Promotion Agency (HPA).